Campus Solutions 9.2 Upgrade Functional Testing Kickoff

FLORIDA INTERNATIONAL UNIVERSITY

Division of Information Technology
FLORIDA INTERNATIONAL UNIVERSITY

panthersoft.fiu.edu

Project Management Team

- **Carlos Varona** – Project Steering Committee
- **Eduardo Monteiro** – PantherSoft Technical Manager
- **Jesus Arias** – IT Project Manager
- **Darren Gold** – Functional Lead
- **Vicki Hammeal** – Project Functional Coordinator

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- Project Objectives

- Project Scope

- Project Resources

- Critical Success Factors
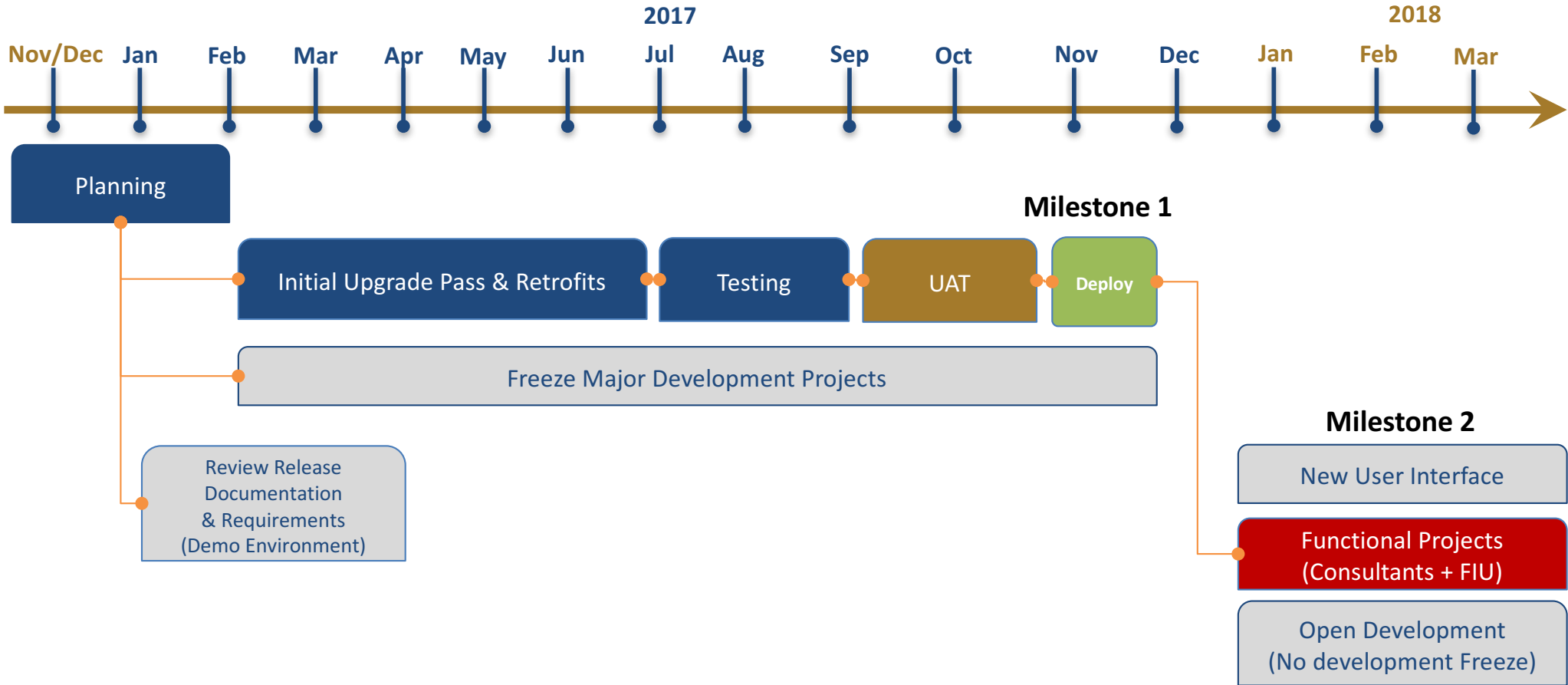
- Testing Strategy

- Next Steps

Project Objectives

- Allow FIU to stay current and on track in our Enterprise Applications
- Align technology with FIU Strategic Plan
- Upgrade (not re-implement) Campus Solutions from 9.0 to 9.2
  - Maintain technical support from Oracle's published end-of-support schedule for 9.0
- Upgrade PeopleTools from 8.53 to 8.55 on Campus Solutions and 8.54 to 8.55 on MyFIU
- Seek to use latest technologies to:
  - Improve user experience
  - Improve and streamline processes (where possible)

Deploy into two milestones:

- **Milestone 1:** CS 9.2/PeopleTools 8.55 Technical Upgrade + Portal PeopleTools
  - Giant Bundle Testing with extra focus

- **Milestone 2:** CS 9.2 Business Process Redesign & User Interface Deployment
  - Maximize new features and functionality on upgraded system
  - Functional consulting

Project Timelines
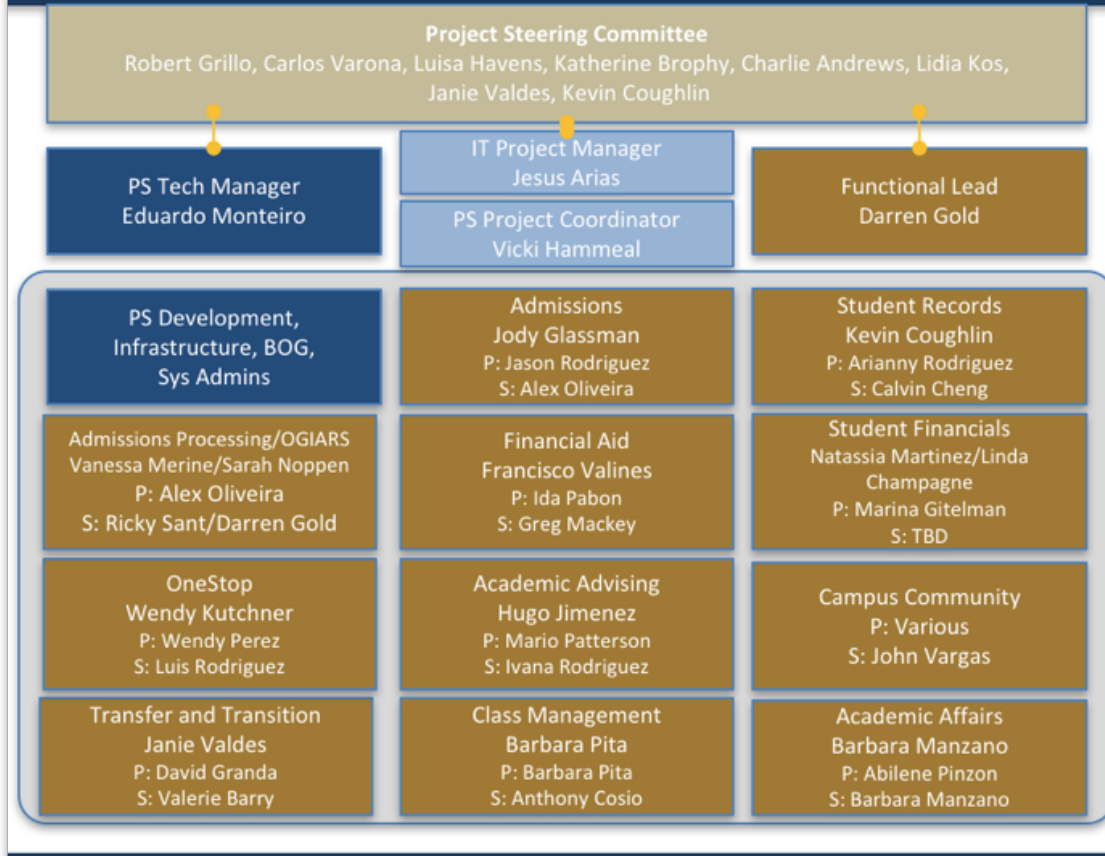
Critical Success Factors

- Clearly defined scope
- Coordinated project communications
- Fast turnaround on decisions & accountability
- Resource availability and commitment
- Product knowledge
- Change management
- Testing, Testing, Testing

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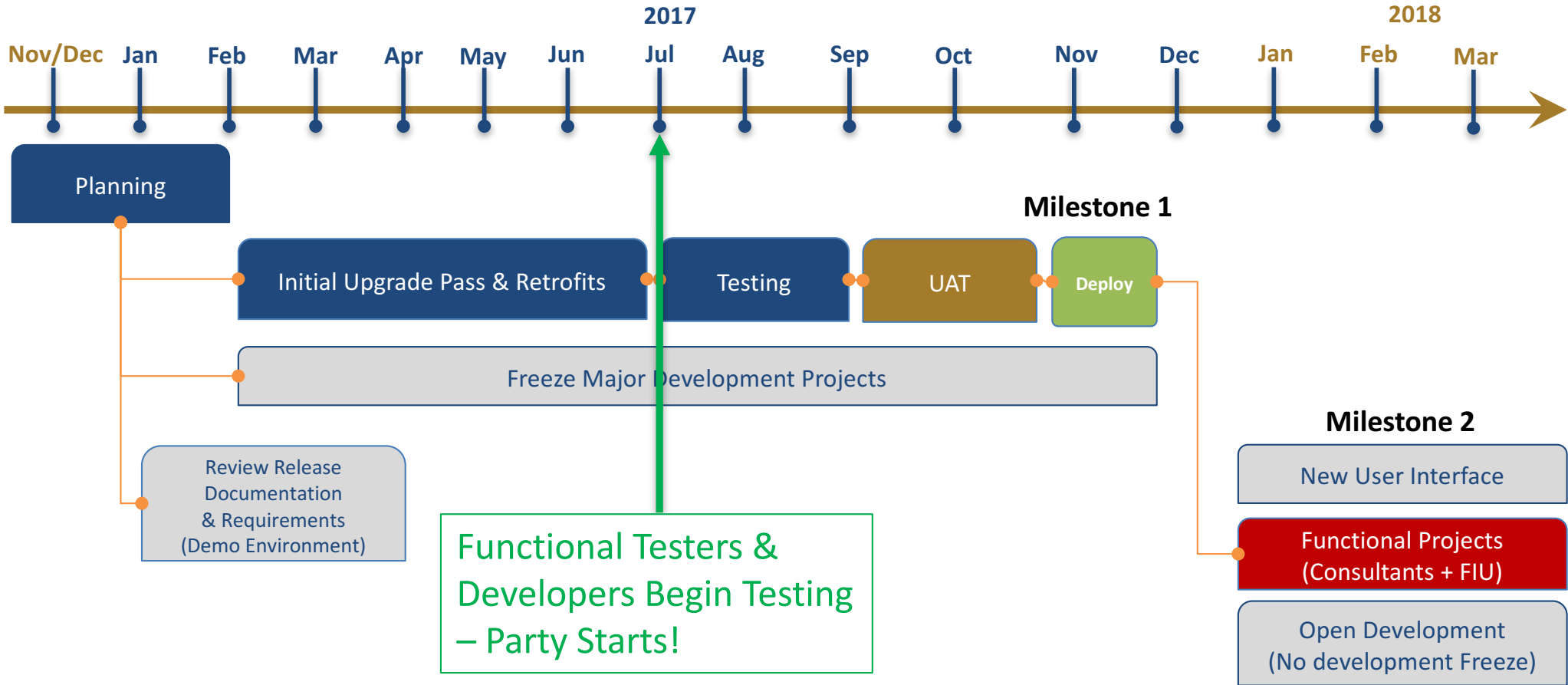
You're the Keys to Success for the Project

- You were selected as recognized leaders and experts in your area and capable of spearheading testing

- We facilitate the testing

- You and your teams make it successful

- Together we will guarantee a successful implementation in November

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Project Team

Project Resources

Project Steering Committee
Robert Grillo, Carlos Varona, Luisa Havens, Katherine Brophy, Charlie Andrews, Lidia Kos, Janie Valdes, Kevin Coughlin

PS Tech Manager
Eduardo Monteiro

IT Project Manager
Jesus Arias

PS Project Coordinator
Vicki Hammeal

Functional Lead
Darren Gold

PS Development, Infrastructure, BOG, Sys Admins

Admissions
Jody Glassman
P: Jason Rodriguez
S: Alex Oliveira

Student Records
Kevin Coughlin
P: Arianny Rodriguez
S: Calvin Cheng

Admissions Processing/OGIARS
Vanessa Merine/Sarah Noppen
P: Alex Oliveira
S: Ricky Sant/Darren Gold

Financial Aid
Francisco Valines
P: Ida Pabon
S: Greg Mackey

Student Financials
Natassia Martinez/Linda Champagne
P: Marina Gitelman
S: TBD

OneStop
Wendy Kutchner
P: Wendy Perez
S: Luis Rodriguez

Academic Advising
Hugo Jimenez
P: Mario Patterson
S: Ivana Rodriguez

Campus Community
P: Various
S: John Vargas

Transfer and Transition
Janie Valdes
P: David Granda
S: Valerie Barry

Class Management
Barbara Pita
P: Barbara Pita
S: Anthony Cosio

Academic Affairs
Barbara Manzano
P: Abilene Pinzon
S: Barbara Manzano

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Project Timelines

2017   2018

Nov/Dec   Jan   Feb   Mar   Apr   May   Jun   Jul   Aug   Sep   Oct   Nov   Dec   Jan   Feb   Mar

Planning

Initial Upgrade Pass & Retrofits   **Testing**   **UAT**   **Deploy**

Milestone 1

Freeze Major Development Projects

Review Release Documentation & Requirements (Demo Environment)

Functional Testers & Developers Begin Testing – Party Starts!

Milestone 2

New User Interface

Functional Projects (Consultants + FIU)

Open Development (No development Freeze)

- W6 has been re-configured to serve as both a testing lab and a conference room

- Vicki lives here now – along with the chocolate

- We will provide key access to those of you who will be testing often

- Flexible testing schedule – just get 'er done

Testing Strategy

- Why testing in W06?
  - Functional testers will be working alongside someone from their development team
  - Quickly identify, document and fix issues
  - Allows uninterrupted focus on testing and interaction with other areas for integrated processes
- This is a BIG deal …
- Testing Focus
  - FIU customizations on delivered pages
  - Processing times
  - Bundle Testing
  - Self-service as your customers – Students, Faculty, Advisors, Others
  - Navigation – **all** of it

Enrollment Request

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4820645   Je███████   Florida International Univ

Undergraduate   Arts, Sciences & Education   Spring Term 2017

Enrollment Request ID   0000000000   Status   Pending   [Submit]

User ID   1253357   Operator Enrollment Access

Enrollment Request Details   Find | View All   First ◀ 1 of 1 ▶ Last

Sequence Nbr   1   Pending   ➕ ➖

*Action [Enroll ▾]   Action Reason [🔍]

☐ Override Action Date   Action Date [ ]

☐ Wait List Okay

Class Nbr [🔍]

Related Class 1 [🔍]

Related Class 2 [🔍]

Start Date [📅]

Instructor ID [🔍]

Repeat Code [🔍]   Transcript Note

Override

☐   Grading Basis [🔍]   Grade Input [🔍]

☐   Units Taken [0.00]   Course Count [ ]

☐   Designation [🔍]

       ☐ Take Requirement Designation   RD Grade [▾]

☐   Permission Nbr [ ]

Additional Overrides
☐ Appointment   ☐ Career   ☐ Closed Class   ☐ Class Links
☐ Requisites   ☐ Service Indicator   ☐ Time Conflict   ☐ Unit Load
☐ Dynamic Dates

Drop This Class if Enrolled [🔍]

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FERPA

Honors Student   ID 820645 ★

☐ FERPA   Explain

Student Enrollment 1 | Student Enrollment 2 | **Student Enrollment 3** | Student Enrollment 4 | Last Enrollment Action

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Term   SPR 2017   Career Undergraduate   Institution   Florida International Univ

Find | View All First ◀ 1 of 4 ▶ Last

Class Nbr 11981   Ecology   Cls Lectur

Subject   PCB   Catalog Nbr 3043   Class Section U01

Academic Group Col of Arts,Sciences&Education   Undergrad   Session Regular Academic Session

Status: Enrolled   Reason: Enrolled   Status Date 11/10/2016

Student Position 830   Tuition Group

Note ID [   ] 🔍

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Student Enrollment 1 | Student Enrollment 2 | Student Enrollment 3 | Student Enrollment 4 | Last Enrollment Action

Testing Status and Issue Reporting

Navigation	Page
Campus Community > Personal Information > Biographical > Addresses/Phones > Addresses	Addresses

- Many pages are shared by everyone but, in general, the owner of the page will signoff
- We'll review the spreadsheet listing all the pages your users have access to so it correctly reflects your pages
- We are working on developing a standardized issue reporting system that will be user-friendly

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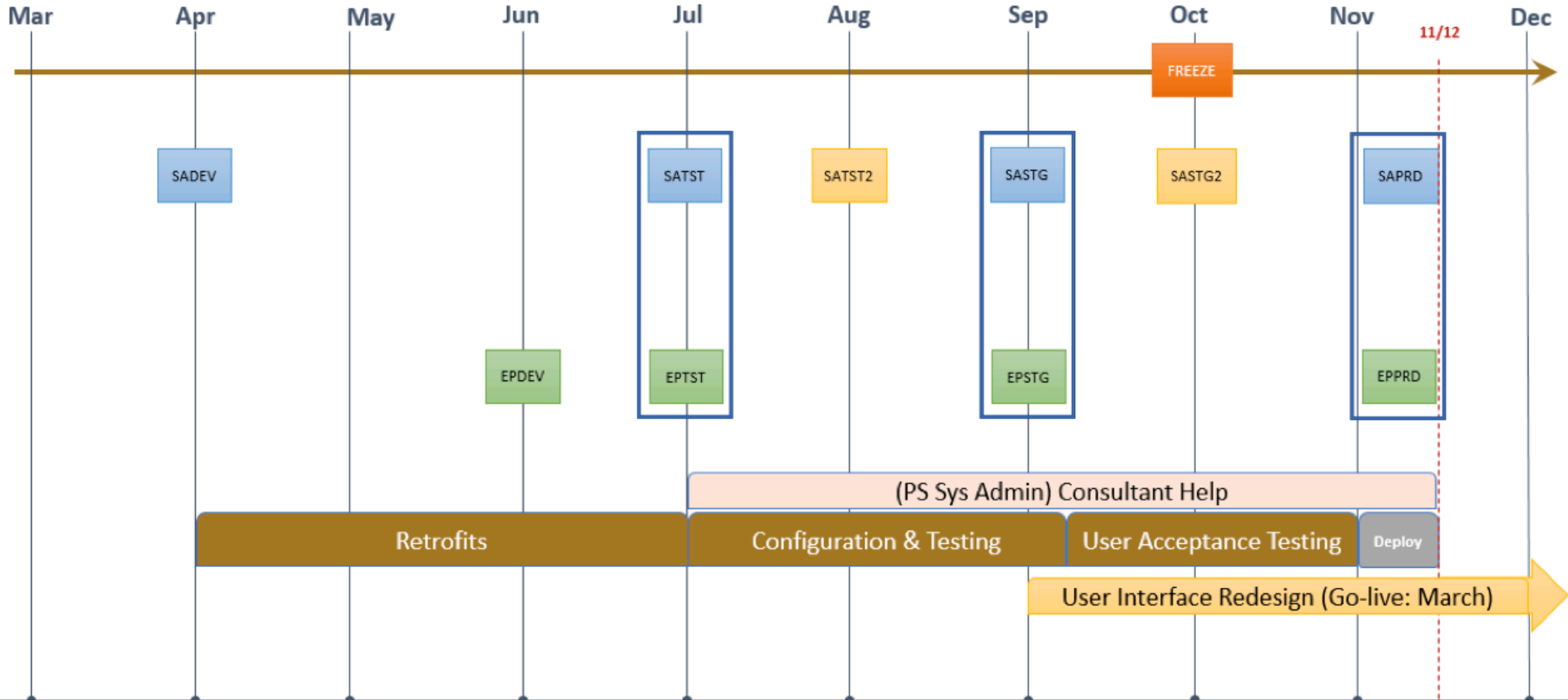
Testing Schedule

- We respect that there are operation tasks that need to be managed and completed and we will work with them as best we can
- Functional leads and power users should concentrate on the first rounds of testing in TST2
  - July through August
- User Acceptance testing should include staff with various functions, sometimes with multiple members participating
  - September through October
  - They approach the system differently
  - Fresh eyes on the system as we expect it to be implemented

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Important Dates

- ## September 25, 2017
  - HARD FREEZE – absolutely no changes
- ## November 8 @ 5 PM +
  - Campus Solutions down
- ## November 10 @ 5 PM +
  - Financials, HR and Portal down
- ## November 12 – Go Live
  - All systems available by Noon for review by upgrade team

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Next Steps

- Provide Panther IDs and names for frequent testers to get key access to W6
- We will be contacting the functional leads soon to plan the testing schedules for each area
  - There may be more than one area testing at a time – we want to fill the room!
  - Starting July 10 users should begin testing
  - Functional/Technical leads will meet to review spreadsheet
- Finalize issue reporting strategy
- Tell Vicki your favorite candy

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Questions

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